

Enterprise Application Training



If it isn't customized, it isn't going anywhere.

CREATTM

CUSTOMIZED RANGE OF ENTERPRISE APPLICATION TRAINING

Customization of training—or the lack of it—makes all the difference between successful and sub-optimal enterprise application rollouts. The rigid designs of off-the-shelf courseware lack the malleability to fit diverse organizations' specific needs. To safeguard your organization's investments in enterprise software, your training program needs to ensure that:

- The training is designed to map to your exact needs.
- Time taken off for training is minimized.
- Employees are fully competent at go-live for optimal utilization of the application.
- The geographical spread of your employees does not pose a barrier.

A smooth enterprise application rollout can only be achieved through a true training partnership. It calls for tight integration with the software implementation team, as well as coordination with business analysts, application experts, and the end-users.

Key clients
Abbott Laboratories
Allstate Insurance
British Airways
British Telecom
Citibank
Honda Financial Services
Ingersoll Rand
McGraw-Hill
Reuters
Vodafone

Tata Interactive Systems (TIS) adopts an instructional design approach that:

- Simulates your application and its environment
- Allows employees to gain experience on the application before go-live
- Assesses employee readiness

The CREAT™ (Customized Range of Enterprise Application Training) components from TIS are based on extensive and in-depth understanding and experience gained over a multitude of successful enterprise application training implementations.

An end-to-end solution

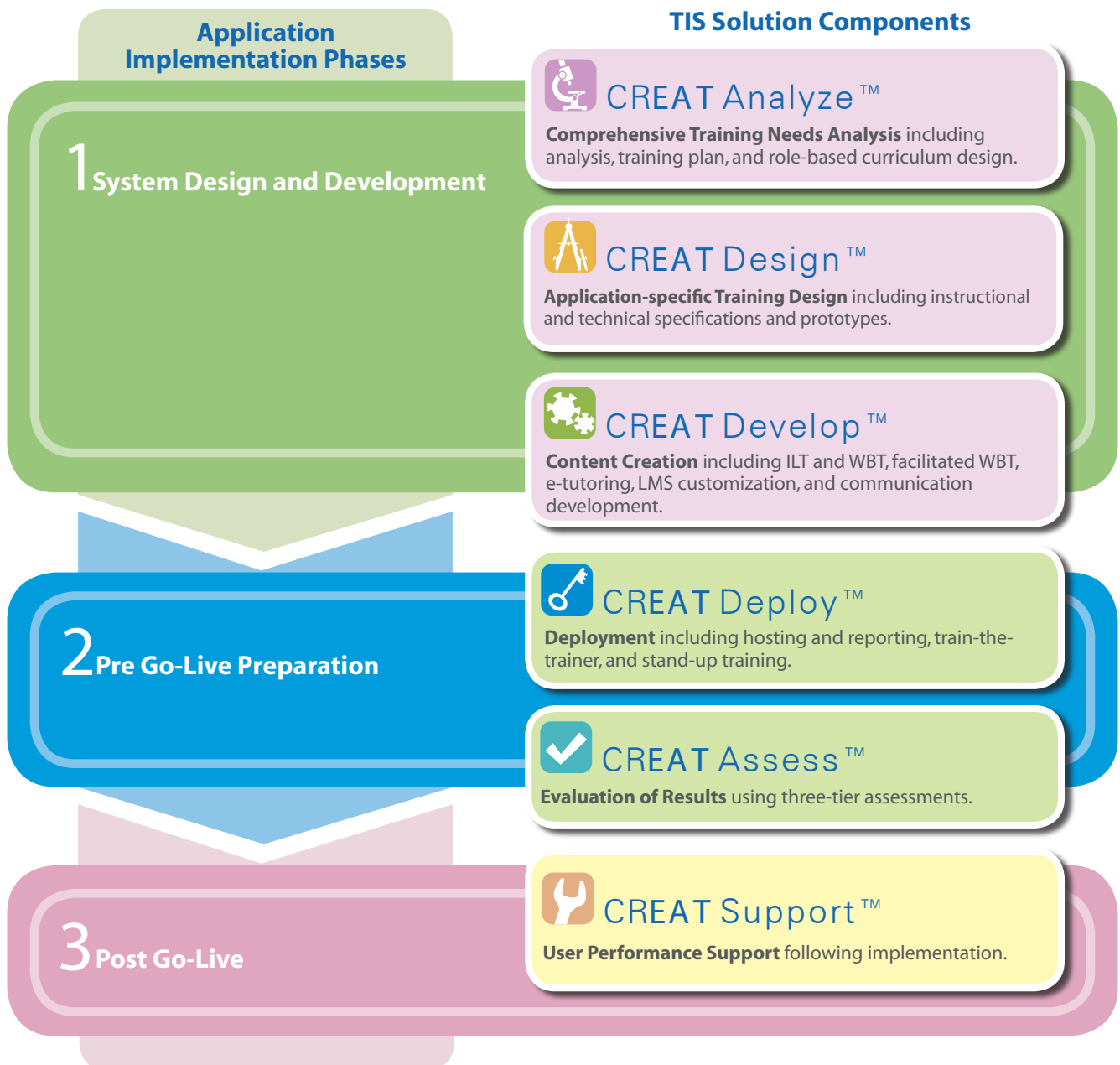
Our CREAT™ components enable you to identify, rectify, and measure the knowledge gaps with a range of end-to-end training solutions. Spanning the entire spectrum from training needs analysis to custom solution development to post-implementation support, CREAT™ offers solutions through six components:

- CREAT Analyze™
- CREAT Design™
- CREAT Develop™
- CREAT Deploy™
- CREAT Assess™
- CREAT Support™

As a comprehensive enterprise application training package CREAT™ answers every possible training demand. Furthermore, based on your specific requirement, you may choose a need-based solution including any or all the six CREAT™ components.

CREAT™ Components

CREAT™ components provide solutions through the entire application implementation process, right from the initial system design and development phase to the post go-live phase.



Choose a customized solution comprising any or all components to suit your specific training need.

The key benefits of CREAT™ are: An end-to-end change-management partnership

For a systematic training-focused implementation, TIS seamlessly interacts with both your implementation partners as well as your application experts. This ensures that employee training runs parallel to the development and implementation of the software application and is rolled out to employee groups in a phased manner.

Fully customized to fit your specific needs

CREAT™ components are fully customized to your software application. The training programs focus specifically on your organization's training processes and employees' needs, covering the internal issues relevant to organization-specific roles and policies. CREAT™ allows for updates to content so that reflected procedures and internal policies are always current. Furthermore, the content, the visual look-and-feel, and the technical functionalities mirror your organization's software application.

Synchronized with rollouts to ensure productivity from day one

CREAT™ is designed to ensure that your employees deliver and meet targets from day one on new software applications. It results in reduced overheads, as employees put their tools to optimum use, meet deadlines, and achieve targets.

Geography-independent to reach all your employees

CREAT™ ensures that the training reaches all your employees in various locations so your geographical spread is no more a barrier. Furthermore, the training content addresses localization issues to suit cultural differences.